

New Jersey Energy Assistance Programs:

South Jersey Region



An Exelon Company

Program	Administering Office	Eligibility Requirements	Program Benefit
Low Income Home Energy Assistance Program (LIHEAP)	Department of Community Affairs 1.800.510.3102 energyassistance.nj.gov	<ul style="list-style-type: none"> Income eligibility program based on household income and size; income must not exceed 200% of the Federal Poverty Level. <p><u>Your eligibility is based on the income your household received in the last 30 days</u></p>	<ul style="list-style-type: none"> Provides home heating and medically necessary cooling costs Eligible customers can receive one grant per year <p>Heating benefits vary on household income and size (\$47 minimum, \$1,056 maximum), Cooling: \$200 maximum, Crisis: \$600 heating, \$200 non-heating</p>
Universal Services Fund (USF)	Department of Community Affairs 1.800.510.3102 energyassistance.nj.gov	<ul style="list-style-type: none"> Income eligibility program based on household income and size; income must not exceed 185% of the Federal Poverty Level. <p><u>Your eligibility is based on the income your household received in the last 30 days</u></p>	<ul style="list-style-type: none"> Eligible customers receive a monthly credit on their utility bill (electric or gas) Between \$5-\$150/month not to exceed \$1,800 per year
Payment Assistance for Gas & Electric (PAGE)	Affordable Housing Alliance 1.732.389.2204 njpoweron.org	<ul style="list-style-type: none"> Income eligible program for customers with income up to 400% of the Federal Poverty Level <p><u>Your eligibility is based on the income your household received in the last 30 days</u></p>	The program is available for electric and gas bills, customers can receive a benefit for both one-time within a 12-month period not to exceed \$1,500
New Jersey SHARES (Statewide Heating Assistance and Referral Energy Services)	NJ SHARES 1.866.657.4273 njshares.org	<ul style="list-style-type: none"> Income eligible program based for gas and electric customers with incomes not exceeding 400% of the Federal Poverty Level <p><u>Your eligibility is based on the income your household received in the last 30 days</u></p>	Eligible customers receive a credit towards their electric or gas bill (heating source), a maximum of \$700 once in a 12-month period
Helping Hands	Affordable Housing Alliance 732.389.2204, njpoweron.org Catholic Charities 856-342-4100, catholiccharitiescamden.org New Jersey SHARES 1-866.657.4273, njshares.org People for People 1-856-579-7561, pfpfoundation.org	<ul style="list-style-type: none"> Have an income level that does not exceed 400% of the Federal Poverty Level. <p><u>Your eligibility is based on the income your household received in the last 30 days</u></p>	Eligible customers receive a \$200 credit towards their electric bill one time in a 12-month period

Customers can reach us at 800-642-3780 or visit our website for more information: www.atlanticcityelectric.com

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Orsted CARES (Customer Assistance & Response to Emergency Situations)	NJ SHARES 1.866.657.4273 njshares.org	<ul style="list-style-type: none"> Income eligible program for electric customers in Atlantic, Cape May, and Ocean counties facing crisis Reside in Atlantic, Cape May or Ocean County Have an income level that does not exceed 400% of the Federal Poverty Level <p><u>Your eligibility is based on the income your household received in the last 30 days</u></p>	Customers receive a \$200 credit towards their electric bill twice per year
Lifeline	NJ Department of Health 1.800.792.9745 state.nj.us/humanservices	<ul style="list-style-type: none"> Income eligible program for senior citizens and people with disabilities Customers must meet the PAAD (Pharmaceutical Assistance to the Aged and Disabled) eligibility requirement or receive social security income 65 or older or between ages 18 and 64 and receiving Social Security Disability benefits 	<ul style="list-style-type: none"> Eligible customers receive \$225 towards their electric or gas bill

Payment Arrangements:

Customers wishing to contact Atlantic City Electric to enter into an installment plan can call us at 800-642-3780 and follow the prompts on our automated system:

At the Main Menu select > **Everything Else** > **Billing and Payments** > **Request More Time** > Deferred payment option is presented

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